Advancement, University Relations and Enrollment Management Committee

December 2022

RADFORD UNIVERSITY

Board of Visitors



ADVANCEMENT, UNIVERSITY RELATIONS AND ENROLLMENT MANAGEMENT COMMITTEE 2:30 P.M. ** DECEMBER 1, 2022 ROBERT A. ARCHER EXECUTIVE CONFERENCE ROOM SECOND FLOOR, MARTIN HALL, RADFORD, VA

DRAFT AGENDA

• CALL TO ORDER Ms. Lisa Throckmorton, *Chair*

• APPROVAL OF AGENDA Ms. Lisa Throckmorton, Chair

• APPROVAL OF MINUTES Ms. Lisa Throckmorton, Chair

o September 8, 2022

ENROLLMENT MANAGEMENT REPORT Mr. Craig Cornell, Vice President

o Enrollment Update for Enrollment Management

o 2022-2023 Goals Progress

• ADVANCEMENT and UNIVERSITY
RELATIONS REPORT
Ms. Penny Helms White, Interim Vice President for Advancement and University Relations

Campaign Update

o 2022-2023 Goals Progress Dr. Angela M. Joyner, Vice President for Economic Development and Corporate

Education

• OTHER BUSINESS

Ms. Lisa Throckmorton, Chair

• ADJOURNMENT Ms. Lisa Throckmorton, *Chair*

** All start times for committee meetings are approximate. Meetings may begin either before or after the listed approximate start time as committee members are ready to proceed.

COMMITTEE MEMBERS

Ms. Lisa Throckmorton, Chair Ms. Lisa W. Pompa, Vice Chair

Mr. George Mendiola, Jr.

Mr. David A. Smith

Mr. James C. Turk, Jr

December 2022 Meeting Materials

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Fall 2022 Enrollment Update

RADFORD UNIVERSITY

2022-23 Goals

- Develop a recruitment planning model focused on actionable steps and accountability measures for immediate and mid-term effects on new student enrollments. *Ongoing*
- Level off enrollment decline in new freshmen students starting at RU and maintain growth at RUC, to be based on Fall 2022 census numbers, for Fall 2023. Discussed at last meeting, update today
- Level off enrollment decline in new transfer students starting at RU and maintain growth at RUC, to be based on Fall 2022 census numbers, for Fall 2023. *Discussed at last meeting, update today*
- Evaluate Overall Student Aid leveraging effectiveness in meeting enrollment goals. New Today
- Implement student-facing support services in the Office of the Registrar using software self-service options for students. *Next Meeting*

2022-23 Goals

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- Implement student-facing support services in the Office of the Registrar using software self-service options for students.

Admissions and Recruiting Update Metrics, as of 11/29/22

Applications	Fall 2021	Fall 2022	Fall 2023	1 Year Diff.	2 Year Diff.
Freshmen	6,477	6,691	6,827	136; 2.0%	350; 5.4%
Transfer	241	310	216	(94); (30%)	(25);(10.3%)

Deposits	Fall 2021	Fall 2022	Fall 2023	1 Year Diff.	2 Year Diff.
Freshmen	72	109	98	(11); (10.0%)	26; 36.1%
Transfer	15	22	12	(10); (45.6%)	(3); (20%)

Fall Open House and On the Road Information Sessions	Fall 2022	Fall 2023	1 year Diff
Combined (Fresh. + Xfer)	288	309	21; 7.3%

FAFSA Submissions	Fall 2021	Fall 2022	Fall 2023	1 Year Diff.	2 Year Diff.
Combined (Fresh. + Xfer)	2,209	2,259	2,365	106; 4.7%	156; 7.1%

NOTE

December 1st is the published early action application deadline.

Historically, 40%-45% that attend these events end up enrolling

2022-23 Goals

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Recruitment Planning

- In the process of finalizing a Strategic Enrollment Management Advisory Committee
- RNL Secret shopper report out next week
- Campus-Wide Enrollment Strategies Forum held November 4th
 - Enrollment updates
 - Budget implication on enrollment changes
 - Overview of current enrollment strategies
 - Break outs with ideation
 - Report out of ideas
 - Break-outs with focused operationalization of ideas

GOAL: Take to broader leadership areas for operationalization, prioritization and funding if needed.

 On-going Cabinet-level evaluation of overall approach, ROI on the use of vendors, and evaluation of what we have now been able to put into place with strategic staff, technology and operations development we have done over the past few years.

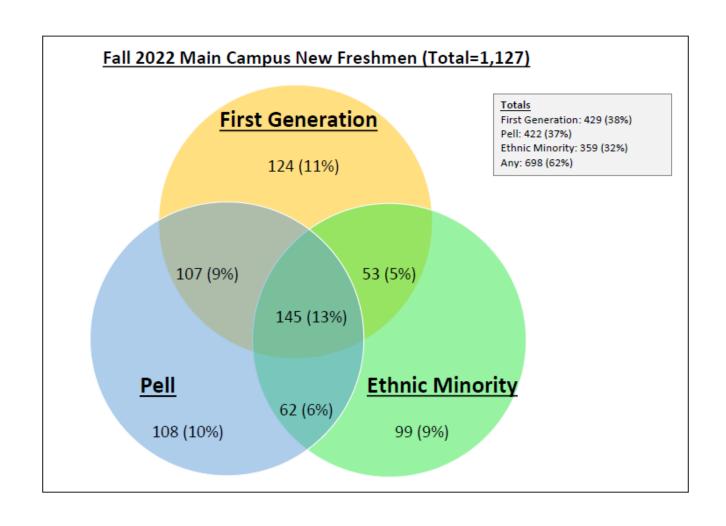
GOAL: Provide a more nimble student recruitment model, demonstrate our uniqueness and provide a better enrollment return for the efforts given the significant market and competitive changes in a post-COVID enrollment environment.



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Our Student Population



Student Preparedness and Affordability Concerns

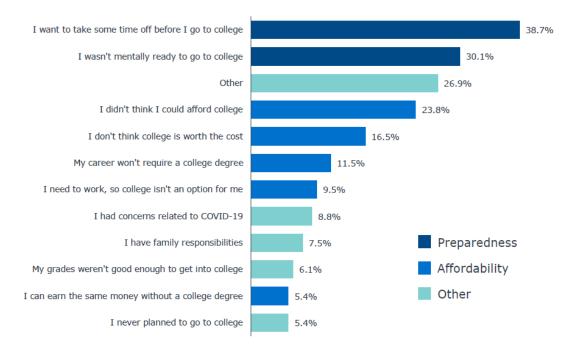
 Nationally we are seeing declines in yield for the type of students that we serve:

"Institutions are experiencing yield headwinds overall and across several key demographics. For some, early signs of declining FAFSA submissions pointed to impending yield and melt troubles. Ultimately the confluence of lower academic ability and lower ability to pay proved to cause an outsized negative impact."

- EAB Freshmen Survey

 Growth in college preparedness rising to the top two reasons students decided not to enroll.

"Why did you decide not to enroll at a college or university?"



Student Preparedness and Affordability Concerns

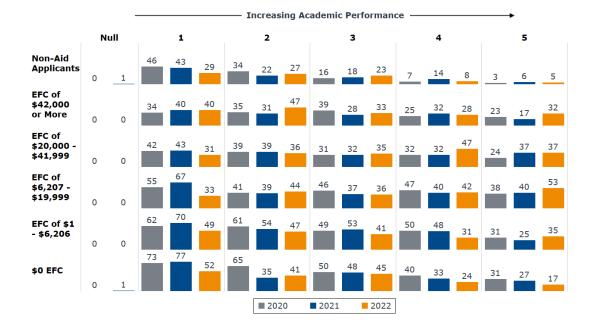
Radford's leveraging strategy consists largely of our state-provided need-based aid programs, combined with our merit-based Highlander Distinction Program. Of course we have many high achieving, needy students, so these are not mutually exclusive.

- Radford's analysis highlighted for merit awards:
 - 1. Largest loss in yield (approximately 2.5%) where students with lowest academic ranks
 - 2. Largest growth were middle 50% with an increase of (2.5%)
 - 3. Grew our top academic students by 27 (17%) leading to our increased quality and Honors College record growth
- Radford's analysis highlighted for students demonstrating need:
 - Largest growth (2.1%) in the 2 highest income ranges for needy students
 - 2. Largest loss in the two lowest (3.0%).

Take-Away: The lower income, lower academic populations saw the largest decline in our enrollments, aligning to national trends. However, we did see growth in many of our higher performing and middle income groups. This will inform our next step:







Student Preparedness and Affordability Concerns

Mitigating strategies and the opportunity before us:

- Significant new need-based state aid is currently in the budget bills and are expected to stay.
 - Due to our student need population, we will see another increase in our need-based aid allocation, resulting in a two year increase of almost 38%.
- Our intent is to ensure that Radford University remains an affordable and a best value for all students
- We are finalizing the development of a new awarding model that will significantly expand *Our Commitment to Value* program, which currently offers an in-state student's tuition cost to be covered through a combination of federal, state and institutional aid for students with a 0 EFC and 2.8 High School GPA.



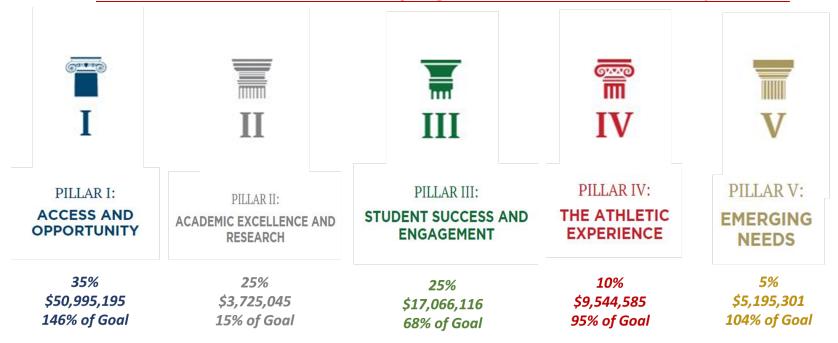
SCHEV Year-Over-Year Allocation

	Expected Percent				
Institution	•				
Institution	Increase from 2020				
/SU	48.7%				
NSU	43.4%				
GMU	39.6%				
२ U	37.7%				
DDU	36.7%				
JVA-Wise	26.3%				
MU	21.2%				
/CU	20.5%				
JMW	20.4%				
ongwood	18.5%				
/ T	14.8%				
JVA	11.3%				
CNU	7.0%				
ΜM	6.4%				
/MI	6.2%				
·	·				

Discussion

Advancement and University Relations

RADFORD UNIVERSITY



\$100,000,000 TOGETHER Campaign Fundraising Pillar Totals as of October 31, 2022

Fiscal Year-to-Date Giving

Nous Bonoutine	FY 2022-2023	FY 2021-2022	FY 2020-2021	FY 2019-2020	FY 2018-2019	FY 2017-2018	FY 2016-2017
New Reporting	(7/1/22 - 10/31/22)	(7/1/21 - 10/31/21)	(7/1/20 - 10/31/20)	(7/1/19 - 10/31/19)	(7/1/18 - 10/31/18)	(7/1/17 - 10/31/17)	(7/1/16 - 10/31/16)
New Pledges	\$ 3,151,373	\$ 301,246	\$ 1,223,876	\$ 1,745,727	\$ 184,480	\$ 801,325	\$ 182,672
New Planned Gifts	\$ 2,530,366	\$ 100,000	\$ 5,275,000	\$ 843,167	\$ 34,964	\$ 1,529,855	\$ 515,050
Outright Cash Gifts	\$ 438,980	\$ 662,080	\$ 513,650	\$ 522,217	\$ 437,491	\$ 342,676	\$ 257,133
Gifts-in-kind	\$ 232	\$ -	\$ 39,776	\$ 5,826	\$ 18,301	\$ 259,736	\$ 13,863
Gifts of Real Estate	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Sponsored Programs	\$ 47,846	\$ 5,000	\$ 10,445	\$ 175,783	\$ 6,740	\$ 23,700	\$ 26,095
Total Giving	\$ 6,168,796	\$ 1,068,325	\$ 7,062,748	\$ 3,292,721	\$ 681,976	\$ 2,957,291	\$ 994,813







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Over the life of the Campaign:

- 133 new scholarships established now totaling over 600 scholarships
- 58 planned gifts documented totaling \$27.7 million







Progress to Goal - as of October 31, 2022





The Magazine of Radford University



9 **&**

College Newsletters



Goal: Increase Alumni Engagement Opportunities and Alumni Donor Participation

Alumni Relations-Engagement

Highlighted Upcoming Events, Activities and Partnerships

- Chapter Planning Sessions
- February is for Highlanders
 - Volunteer Summit
 - Radford Love Stories
 - Collaborative Events
 - Highlander Wisdom Webinars
 - Much more
- Alumni TOGETHER Ambassadors
- Alumni Admissions Ambassadors
- Alumni Marketing and Branding Focus Group
- Alumni Coffee Chats

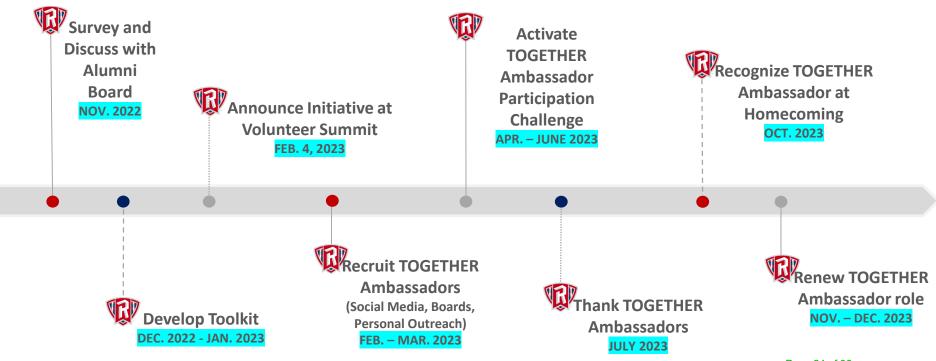


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Goal: Increase Alumni Engagement Opportunities and Alumni Donor Participation

TOGETHER Ambassadors

Leveraging Alumni Volunteers



Goal: Enhance Donor Relations and Stewardship

Enhanced Stewardship Efforts

- Receive consultant's report by mid December
- Begin Day of Gratitude 2023 planning









Goal: Enhance Donor Relations and Stewardship

Enhanced Stewardship Efforts

 Utilize Blackbaud Stewardship Management Software to send personalized Stewardship Packets to Scholarship Benefactors by year end

Sample Stewardship Packet:

Letter from Vice President



TOGETHER Update



Scholarship Recipient Thank You Letters

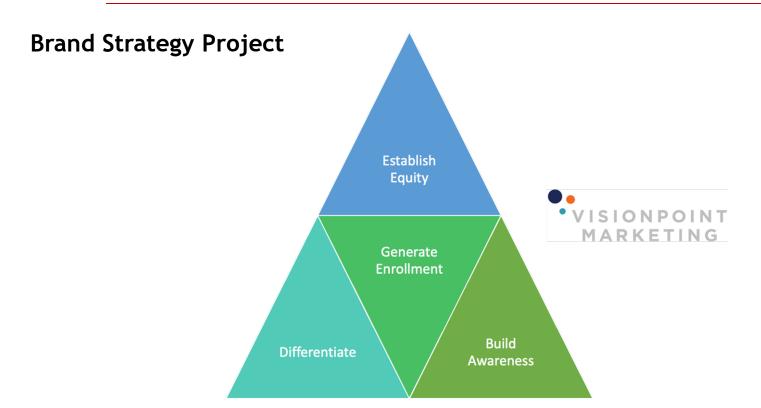




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WHAT IS A BRAND PLATFORM AND WHY DO WE NEED IT?

A brand platform also allows you to **clearly, consistently**, and **concisely communicate** what your brand stands for. Beyond the external benefit of telling this story, this platform creates alignment between all internal team members and external stakeholders.

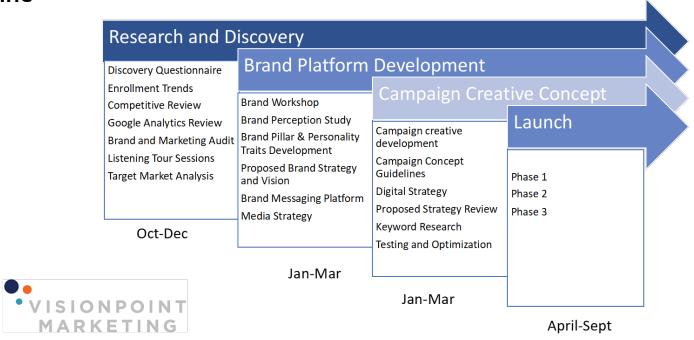


Brand Strategy Deliverables





Timeline



Discussion

Minutes

RADFORD UNIVERSITY

Board of Visitors



ADVANCEMENT, UNIVERSITY RELATIONS AND ENROLLMENT MANAGEMENT COMMITTEE 1:30 P.M.

SEPTEMBER 8, 2022

ROBERT A. ARCHER EXECUTIVE CONFERENCE ROOM SECOND FLOOR, MARTIN HALL, RADFORD. VA

DRAFT MINUTES

COMMITTEE MEMBERS PRESENT

Ms. Lisa Throckmorton, Chair

Ms. Lisa W. Pompa, Vice Chair

Mr. George Mendiola, Jr.

Mr. David A. Smith

Mr. James C. Turk, Jr.

BOARD MEMBERS PRESENT

Mr. Robert A. Archer

Dr. Debra K. McMahon, Rector

OTHERS PRESENT

Dr. Bret Danilowicz, President

Mr. Craig Cornell, Vice President for Enrollment Management

Ms. Penny Helms White, Interim Vice President for Advancement and University Relations

Dr. Angela Joyner, Vice President for Economic Development and Corporate Education

Ms. Becky Brackin, Associate Vice President for University Relations

Mr. Damien Allen, Associate Director of Institutional Research

Ms. Wendy Lowe, Director of Advancement Services

Ms. Carolyn Clayton, Director of Annual Giving

Mr. Tom Lillard, Associate Vice President for Advancement

Ms. Laura Turk, Executive Director for Alumni Relations

Mr. Anthony Graham, Associate Vice President for Undergraduate Recruitment/Director of Admissions

Ms. Sarah Wambe, Director of RUC Admissions

CALL TO ORDER

Ms. Lisa Throckmorton, Chair, formally called the Advancement, University Relations and Enrollment Management Committee meeting to order at 1:27 p.m. in the Robert A. Archer Executive Conference Room in Martin Hall.

APPROVAL OF AGENDA

Ms. Lisa Throckmorton, Chair asked for a motion to approve the September 8, 2022 agenda, as published. Mr. George Mendiola made the motion. Mr. David Smith seconded, and the motion carried unanimously.

APPROVAL OF MINUTES

Ms. Lisa Throckmorton, Chair asked for a motion to approve the minutes of the April 28, 2022 meeting of the Advancement, University Relations and Enrollment Management Committee meeting, as published. Mr. David Smith made the motion. Ms. Lisa Pompa seconded, and the motion carried unanimously.

ENROLLMENT MANAGEMENT REPORT

Vice President for Enrollment Management Craig Cornell provided an enrollment management update covering Fall Term 2022 preliminary census data, as well as an overview related to goals and strategy planning for the upcoming academic year.

Vice President Cornell shared the preliminary census data for Fall Term 2022 for all populations. New Freshmen student enrollment of 1,224, a decline of 68 (5.3%). Quality indicator of the entering class at Radford being a 3.41, a new record. New Transfer student enrollment of 532, a decline of 77 (12.6%). New Fast Track student enrollment of 63 students, an increase of 20 (46.5%). Total all Radford University enrollment of 7,652, a decline of 1,346 (14.9%) with CBE and 7,331, a decline of 543 (6.9%) without CBE.

Vice President Cornell provided an overview of the Division of Enrollment Management's 2022-23 primary goals, with a focus on the two primary goals: Leveling off enrollment decline in new freshmen students starting at RU and maintain growth at RUC, to be based on Fall 2022 census numbers, for fall 2023. As well as leveling off enrollment decline in new transfer students starting at RU and maintain growth at RUC, to be based on Fall 2022 census numbers, for fall 2023.

In closing, Vice President Cornell shared an overview of the top-level strategies that will be implemented to meet the overall goals, including: Evaluate market changes by population and developing specific strategies to off-set enrollment declines and both codify existing tactics and develop new through an enrollment planning process with campus stakeholders. Implementing a full year of major and college specific recruitment and communication efforts to level off our yield efforts in an effort to get the largest yield from our applications and admits. Reshaping the entire communication plans to be more dynamic for students and influencers outlining more clearly our uniqueness as opposed to our similarities with other institutions. Continue to provide to students and parents, as early as possible, information related to our value through our leveraging and increased need-based aid dollars. Working with academic departments at RUC to determine maximum enrollments to continue to grow those programs due to increased interest as possible.

ADVANCEMENT AND UNIVERSITY RELATIONS REPORT

Interim Vice President for Advancement and University Relations Penny Helms White provided an update on TOGETHER – The campaign for Radford University. As of August 31, 2022, the campaign has raised over \$85.2 million and 130 new scholarships have been created.

Interim Vice President White shared with the committee the Advancement and University Relations FY2022-2023 strategic goals. The four goals for the division are Successful completion of TOGETHER – The campaign for Radford University, increase alumni engagement opportunities and alumni donor participation, enhance donor relations and stewardship and increase university brand awareness. Some of the top strategies implemented to meet these goals included: utilizing digital channels to promote the campaign, implementing digital wallet, launching annual Day of Gratitude on November 11, 2022 and partnering with an agency for a brand strategy study.

In closing, Interim Vice President White reiterated the importance of alumni that give back to the university and the goal of completing the \$100 million TOGETHER campaign.

ADJOURNMENT

The meeting adjourned at 2:49 p.m.

Respectfully submitted,

Gina P. Stike

Executive Assistant to the Vice President of Enrollment Management

End of Board of Visitors Materials

