

Student Success Committee

September 2022

RADFORD UNIVERSITY

Board of Visitors



Board of Visitors

STUDENT SUCCESS COMMITTEE

3:30 P.M.

SEPTEMBER 8, 2022

**ROBERT A. ARCHER EXECUTIVE CONFERENCE ROOM
SECOND FLOOR, MARTIN HALL, RADFORD, VA**

**DRAFT
AGENDA**

- **CALL TO ORDER** Ms. Lisa Pompa, *Vice Chair*
- **APPROVAL OF AGENDA** Ms. Lisa Pompa, *Vice Chair*
- **APPROVAL OF MINUTES** Ms. Lisa Pompa, *Vice Chair*
 - April 28, 2022
- **REPORTS**
 - Student Government Association Ms. Justine McLaughlin, *Student Government Association President*
 - Academic Affairs Goals for Student Success Dr. Marten denBoer, *Interim Provost and Senior Vice President for Academic Affairs*
 - Highlander Success Center Dr. Nicole Hendrix, *Assistant Provost for Undergraduate Education*
 - Student Affairs Goals Dr. Susan Trageser, *Vice President for Student Affairs*
- **OTHER BUSINESS** Ms. Lisa Pompa, *Vice Chair*
- **ADJOURNMENT** Ms. Lisa Pompa, *Vice Chair*

**** All start times for committees are approximate only. Meetings may begin either before or after the listed approximate start time as committee members are ready to proceed.**

COMMITTEE MEMBERS

Mr. Mark Lawrence, Chair

Ms. Lisa Pompa, Vice Chair

Mr. Tyler Lester

Mr. George Mendiola

Mr. Marquett Smith

Ms. George Anne Snyder-Falkinham

Ms. Michaela Baker (Non-voting Student Advisory Member)

September 2022 Meeting Materials

RADFORD UNIVERSITY

Board of Visitors

Student Government Association

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Presidential Reports and Initiatives

- Social Media Marketing
- Connecting with cultural/social awareness-focused organization
- Creating a sense of belonging through intentional relationship building
 - Engagement, experience, connection, opportunity, and identity



Stronger Connections

- Radford University Carilion
- McConnell Library
 - Showcase resources, opportunities and student excellence

Welcome Events



- Highlander Haulers
- SGA Tailgate
- Club Fair
- Family Weekend
- First Day Photos
- Upper Class Kick Off
- Hype the Hive



Executive Members

President Justine McLaughlin (she/her)
Vice-President Lora Ellen Robinson (she/her)
Chief of Staff Michaela Baker (she/her)
Chief Activities Officer Sydney Hopkins (she/her)
Chief Financial Officer Patrick Keplinger (he/him)



Questions?

Highlander Success Center

Partnering and Centralizing Support
for Student Success

Dr. Nicole Hendrix
Assistant Provost for Undergraduate Education



Student Success Focused

- **Retention**
- **Progression**
- **Graduation**



Shift in approach

- Data driven
- Proactive
- Intrusive
- Cohesive



Consolidating Student Success

- Student success units moved into Academic Affairs Office of Undergrad Ed
- Consistent support and service across learning sites
 - Radford and Roanoke (RUC and RHEC)
- Focus on intentional outreach and intervention
- Intentional first and second year experience
- Engaging campus partners
- Using power of the academic experience to build success

Office of Undergraduate Education

Highlander Success Center - Roanoke

Academic Advising

Course Content and Writing
Tutoring

Testing Support

Career and Talent
Development

Highlander Success Center - Radford

Academic Advising

Student Connection
Programs

Student Retention

Career and Talent
Development

Harvey Center for
Learning and
Writing Radford

Highlander Success Center (HSC)

Single location in Radford and Roanoke for integrated, comprehensive student support for first- and second-year students

HSC Leadership Team

Student Retention	Dr. Rhonda Bryant, Director
Academic Advising	Dr. Corey Cassidy, Executive Director
Career and Talent Development	Mr. Jason Clayton, Director
Student Connections Programs	Dr. Vicki Pitstick, Director
Highlander Success Center - Roanoke	Ms. Sarah Cox, Director

Highlander Success Center Highlights

- Extended hours until 7 pm Mon – Thurs in Radford (exploring at Roanoke)
- Walk-in support for students
- Centralized advising, career, peer academic coaching, etc
- Data driven outreach and intervention



Role of academic advisors

- 18 academic advisors supporting more than 1400 incoming and continuing students
- First line of connection and intervention to support student success
- Professional staff trained in intensive, case management style support
- Walk-in services to ensure students have support needed to navigate their first and second years
- More than 1000 appointments since our consolidation in May 2022

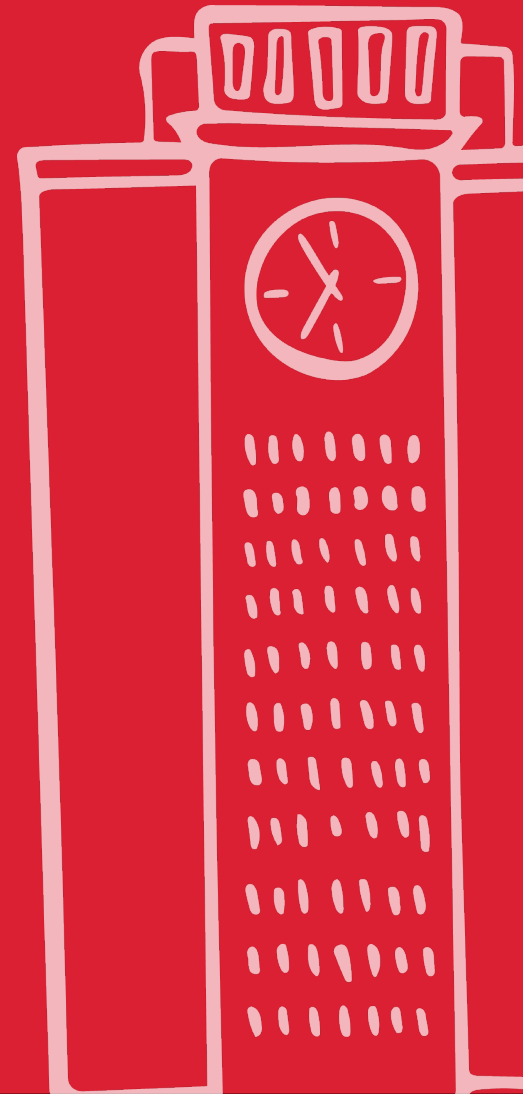


Early Alerts - Starfish

- Changing the way we use this system: flags versus referrals
 - Flag: alerts student and provides information, may be combined with referral, cleared when intentional contact is made; focused on academic performance and advising
 - Referral: Connects the student to resource(s) and initiates outreach from our partners, cleared when office connects with the student
- Already generated more than 165 flags and referrals in the first week of classes (49 academic performance, 81 kudos, 35 referrals)

Progress Report – Week 3 to 4

- Beginning September 9, due September 16
- Requested of instructors of 100 and 200 level courses
- Can also be accessed directly within Starfish
- Referrals for service can be made within the survey



Fall 2022 New Initiatives

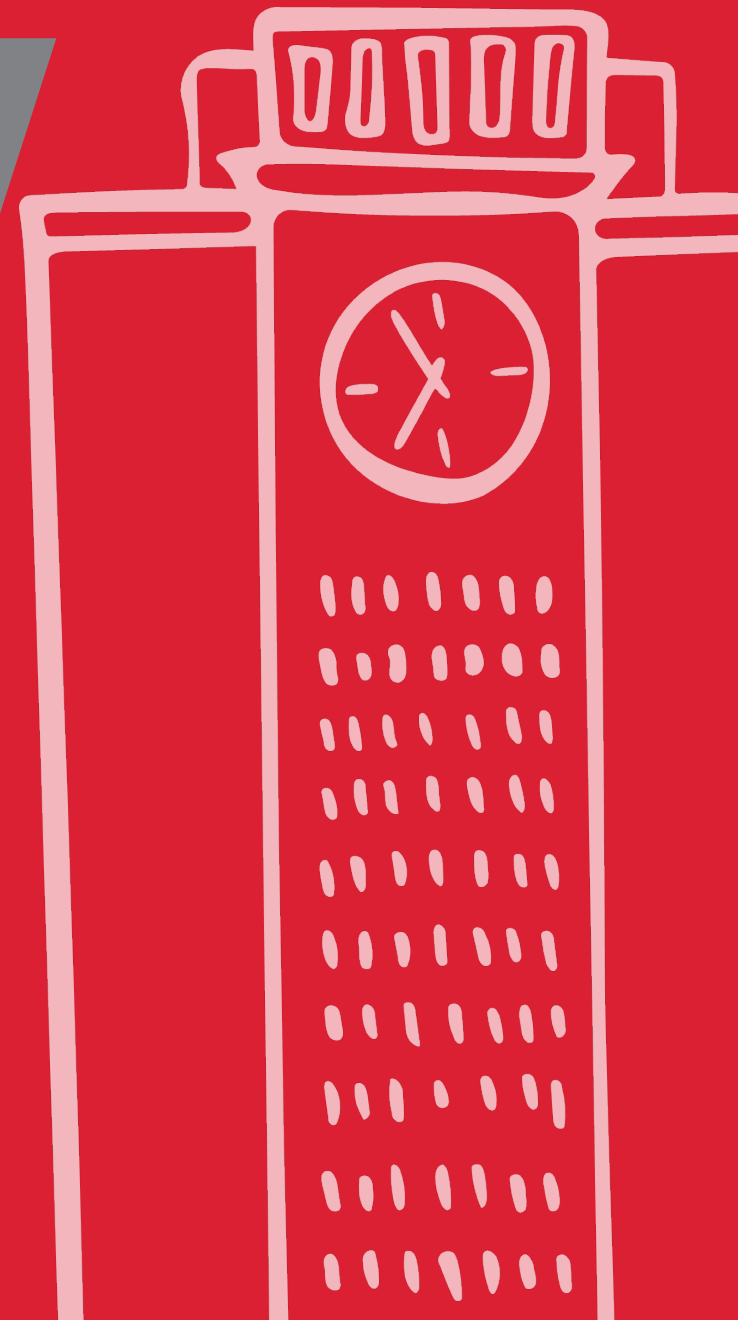
- UNIV 150 Second 7 Week Academic Recovery Course Pilot
- Broad support via centralized academic coaching
- Mid year student assessment - November
- Career collaboration with academic colleges to identify first destination for RU graduates
- Student/Faculty D2L Engagement Analytics
- Continued refinement for improvement



QUESTIONS?



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Student Affairs Update

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Areas of Focus

- Assessment and Process Improvement
- Student Employment Experience and Success Plan
- Professional Development



Student Standards and Conduct

Methodology

Interviews

Conducted interviews with campus stakeholders

Document Review

Reviewed the Standards, training documents, and website

Survey

Developed survey for the OSSC staff to complete

Observations

Site visits provided information about operations and facilities

Strengths

Expertise

Subject matter expertise as well as knowledge of student development strong

Program

Policies and procedures are communicated to stakeholders. OSSC has a clear structure and framework.

Ethic of Care

OSSC follows an ethic of care model that seeks to holistically help the students

Collaboration

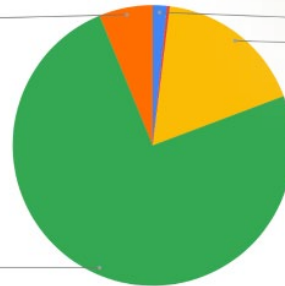
The OSSC willing to work with campus partners, fostering a positive working relationships.

Scorecard Breakdown

CAS Standards Score

Partially Meets
6.2%

Meets
74.5%



Insufficient Evidence
17.3%

Fraternity and Sorority Life



Enhanced recruitment
education and schedule

Community members
attend annual
conventions

New hazing
prevention efforts

Military Resource Center

- 300 students utilized the GI Bill Education Benefits
- 37 students employed through the Veterans Affairs Work-Study Program
- 2022-2023 College of Distinction for Military Support recognition
- Designated as a Silver Military Friendly School



Student Employment

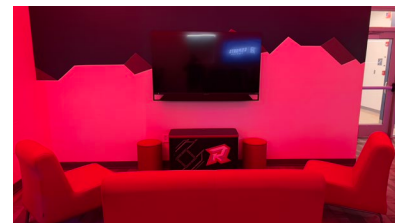
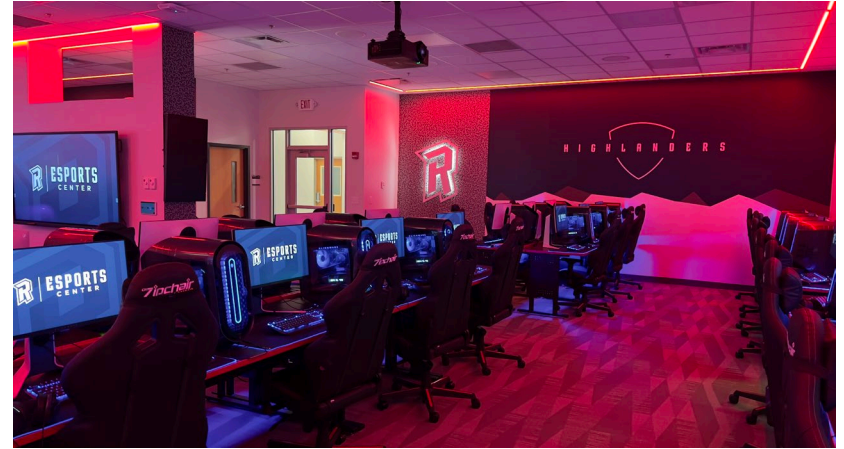


*Adapted from National Association of Colleges and Employers (NACE)

Student Recreation and Wellness

State of the Art: Esports Center

- Cook Hall 131
- 40 top-of-the-line PCs
- Partnerships in development with computer science, nursing, and the Department of Design
- Competitive teams being formed in six games
- Esports minor (RCPT) has 18 seats filled



Housing and Residential Life

- Move-in 2022
 - August 17 (RUC)
 - August 18-20 (Main Campus)
- Living Learning Programs



Professional Development



Discussion

Minutes

RADFORD UNIVERSITY

Board of Visitors

RADFORD UNIVERSITY

Board of Visitors

STUDENT SUCCESS COMMITTEE

2:30 P.M.

APRIL 28, 2022

ROBERT A. ARCHER EXECUTIVE CONFERENCE ROOM
MARTIN HALL, SECOND FLOOR, RADFORD, VA

DRAFT MINUTES

COMMITTEE MEMBERS PRESENT

Ms. Krisha Chachra, Chair
Dr. Debra K. McMahon, Vice Chair
Ms. Lisa Pompa
Mr. Marquett Smith
Ms. Lisa Throckmorton
Ms. Grace Hurst, Non-Voting Student Advisory Member

OTHER BOARD MEMBERS PRESENT

Mr. Mark Lawrence

OTHERS PRESENT

Dr. Rhonda Bryant, Assistant Vice President for Student Success
Ms. Nancy Loosle, Associate Vice President for Campus Life, RUC
Ms. Angie Mitchell, Associate Vice President for Student Affairs/Dean of Students
Ms. Tricia Smith, Associate Vice President for Student Life

CALL TO ORDER

Ms. Krisha Chachra, Chair, formally called the meeting to order 2:09 p.m. in the Executive Conference Room in Martin Hall on the campus of Radford University.

ACTION ITEM

Ms. Chachra presented a resolution honoring Mr. Robert A. Archer for his leadership of the Board of Visitors as Rector since 2019 and in recognition of Rector Archer's dedication to the University; conscientious approach to his responsibilities; and genuine consideration for others, the Martin Hall second floor executive conference room be officially renamed the Robert A. Archer Executive Conference Room. Ms. Chachra asked for a motion to approve the resolution. Ms. Lisa Throckmorton so moved, Dr. Deb McMahon seconded, and the motion carried unanimously. A copy of the resolution is attached hereto as *Attachment A* and is made a part hereof.

APPROVAL OF AGENDA

Ms. Chachra asked for a motion to approve the April 28, 2022 meeting agenda for the Student Success Committee, as published. Dr. Deb McMahon so moved, Ms. Lisa Throckmorton seconded the motion and the motion carried unanimously.

APPROVAL OF MINUTES

Ms. Chachra asked for a motion to approve the minutes of the February 10, 2022 meeting of the Student Success Committee, as published. Dr. McMahon so moved, Mr. Marquett Smith seconded, and the motion carried unanimously.

REPORTS

Student Government Association (SGA) President Grace Hurst presented the final update on SGA initiatives for the 2021-2022 academic year. The SGA held awareness campaigns on suicide prevention, sexual assault and sustainability during April. The Bags to Benches program is still extremely successful after four years. An additional bench was just installed on the Bonnie Plaza. SGA partnered with University Advancement to hold a canned food drive to benefit the Highlander Food Pantry. Thank you cards to express appreciation were written and distributed to faculty members across campus. SGA also held Unity Fest, a community-wide diversity awareness event, on campus last weekend. Justin McLaughlin was elected SGA President for the upcoming academic year. The Committee members thanked Grace for her service to the Committee.

SCHEV Student Representative Grace Green updated the Committee on the focus of the SCHEV Student Advisory Council this year. The Council meetings were still held virtually this year but that allowed for more meetings as students didn't have to travel to Richmond. The members organized into three subcommittees: Policy and Advocacy, Campus Engagement and Diversity, and Equity and Inclusion. Grace was on the Campus Engagement Committee, which focused on raising awareness of the availability of the SNAP (Supplemental Nutrition Assistance Program) to college students. Effective January 2021, SNAP eligibility was extended to include students enrolled at least half-time in higher education.

President of the Diversity Awareness Programming (DAP) Board Joi Stanley updated the Committee on the diversity and inclusion student events and outreach held across campus this year. DAP is responsible for sponsoring culturally diverse events across campus. Students are automatically enrolled as members of DAP and all events are free to students. DAP also collaborates with other student organizations and the Center for Diversity and Inclusion to host events. They hosted Essence Fest, Black History Month dinner, information sessions regarding hate speech, self-care and financial literacy education.

Vice President for Student Affairs Susan Trageser, Ed.D gave the Division of Student Affairs report. Dr. Trageser reported on the financial support provided to student organizations through the Club Programming Committee for events or student travel. New student orientation at RUC has been rebranded as Quest and sessions will be held throughout the summer. RUC Student Affairs developed and distributed a student survey to gather information related to the programs, services and activities RUC students are most interested.

The Inaugural Fraternal Leadership Summit was held for all members of the Greek community to further build connection and community among the membership.

The Esports Arena is under construction in Cook Hall with top-of-the-line technology being installed. The Esports minor has been approved and includes three new courses. The current record of the competitive team is: 7-1. Recruitment events will be held at high schools.

Student Counseling Services is collaborating with the Campus Suicide Prevention Center of Virginia to host ASIST (Applied Suicide Intervention Skills Training) on campus in May. Substance Abuse and Violence Education Support (SAVES) services is the recipient of a \$75,000 grant from the Virginia Department of Health that will be used to hire a Coordinator of Sexual and Domestic Violence Prevention. The grant will renew annually for four years. SAVES will also serve as a “technical hub” for the grant, participating in quarterly Project ECHO sessions. Project ECHO is a program that provides tele-mentoring to rural areas of the state in order to enrich care by networking with colleagues in the field.

Housing and Residential Life began hosting Highlander Huddles this year. Highlander Huddles are social events where Housing and Residential Life partners with other areas of campus to make residents aware of resources and services that are available to them. In March, Career and Talent Development partnered to offer students professional headshots and have their resumes reviewed.

Traditions Week events were held in April to celebrate students and included Freshmen Field Day, Halfway There, Junior Twilight and Senior Block Party. Spring Fling was also held at RUC. A \$4,000 Presidential Scholarship was awarded to a sophomore at Halfway There. Expanded to a sixth day, Traditions Week concluded with a concert for students. Students had options for virtual participation and throughout the week over 2,300 students engaged in various events.

ADJOURNMENT

With no further business to come before the Committee, Ms. Chachra adjourned the meeting at 3:30 p.m.

Respectfully submitted,

Ms. Jenni Webb
Executive Assistant to the Vice President for Student Affairs
Secretary to the Committee

Radford University Board of Visitors
April 28, 2022

Resolution

WHEREAS, for decades, the Radford University community has benefited from the strong leadership of the Board of Visitors members which are appointed by the Governor of the Commonwealth of Virginia and confirmed by the General Assembly; and

WHEREAS, annually, the Board of Visitors members elect a Rector who is charged with promoting a level of interest, involvement and activity among the members of the Board as will best contribute to: the establishment of proper policies; wise planning; intelligent and considerate observance of the rights of the faculty, administration, staff, and student body; and the maintenance of the independence of the Board, all of which will enhance the future welfare of the University; and

WHEREAS, on July 1, 2019, Robert A. Archer was elected Rector of the Radford University Board of Visitors; and

WHEREAS, Rector Archer has led the Board of Visitors with thoughtful and competent leadership which will positively impact the lives and benefit generations of Highlanders; and

WHEREAS, during the past three years, Rector Archer competently led the University through unrepresented times and challenges, never losing sight that the Board of Visitors greatest priority has and will always be our students;

NOW, THEREFORE, BE IT RESOLVED, that in recognition of Rector Archer's dedication to the University; conscientious approach to his responsibilities; and genuine consideration for others, the Martin Hall second floor executive conference room will be officially renamed the Robert A. Archer Executive Conference Room and may his legacy of kindness carry on forever.

Approved: April 28, 2022



Jay A. Brown, Ph.D.
Vice Rector
Radford University Board of Visitors



Karen Castele
Secretary to the Board of Visitors
Radford University

End of Board of Visitors Materials

